

## EVENT TICKET INSURANCE

With event ticket insurance, if you can't attend an event for any covered reason, you'll get 100% of the ticket price returned to you. Event ticket insurance is provided by Gjensidige Insurance Group.

### Event ticket insurance covers you for the following:

- if you were unable to attend an event because you were hospitalized for no less than 7 calendar days
- If you were unable to attend an event due to an illness and you have a medical certificate covering that illness and valid for no less than 7 calendar days
- If you were unable to attend an event due to a traffic accident on the way to the event
- If you were unable to attend an event due to fire, explosion, natural disaster, robbery at your home or property damage caused by third parties exceeding EUR 1,500 and having occurred within 3 calendar days before the event
- If you were unable to attend an event due to a sudden illness of your minor child (under 14 years of age) that was diagnosed no earlier than 7 calendar days before the event and you have a medical certificate valid for no less than 7 calendar days
- If you were unable to attend an event because you were summoned to a court hearing that you were unaware of when purchasing the ticket

For more information on covered and uncovered events please refer to the Travel Insurance Terms and Conditions and Event Ticket Insurance Terms and Conditions. Please note that event ticket insurance does not cover cancelled events.

### Insurance payout

In case of a covered event, the insurance company will fully refund the ticket price including any paid fees. The insurance coverage is limited to one ticket per person, regardless of the number of tickets purchased. No deductible applies to event ticket insurance claims.

### Insurance term

Event ticket insurance policy comes into force on the day it was purchased continues in effect through the day of the event.

### How do I file an insurance claim?

If you were unable to attend an event due to a covered reason, please fill out the online application form at [www.gjensidige.lt](http://www.gjensidige.lt) within 30 days after the event. Please attach copies of your ticket, personal identification document and medical certificate.

We will be able to look into your case only after the end of the event.